



About Us Prologue

“do” Wi-Fi has been committed to providing excellent customer care and reliable services since we began operations in 2014.

Our Passion

At “do” Wi-Fi, our passion is making work-family relationships purposeful and fun. We understand that during an average work-week, more time is spent with our work-family than with our “real” families. With that in mind, we strive to maintain a fun, companionable work environment that enables our team members to work towards a common purpose. Everyone is focused on the goals of the company, and together we celebrate both personal and business successes.



Our Niche

At “do” Wi-Fi, our niche is becoming the premier data provider in the areas that we serve. As the premier data provider we strive to provide the best data services available. We are constantly identifying new opportunities for improvement and investing in state-of-the-art technology, to keep the areas we serve at the forefront of the ever-changing communications industry.

Our SOP

“do” Wi-Fi provides positive customer experiences

- We are responsive to our customers’ needs
- We offer product and service bundles
- Our employees live in the areas we serve

“do” Wi-Fi delivers value

- We offer reliable and fast Internet speeds
- We deliver quick installations
- We provide rapid response to customer issues and system problems

“do” Wi-Fi is a privately owned and locally operated company

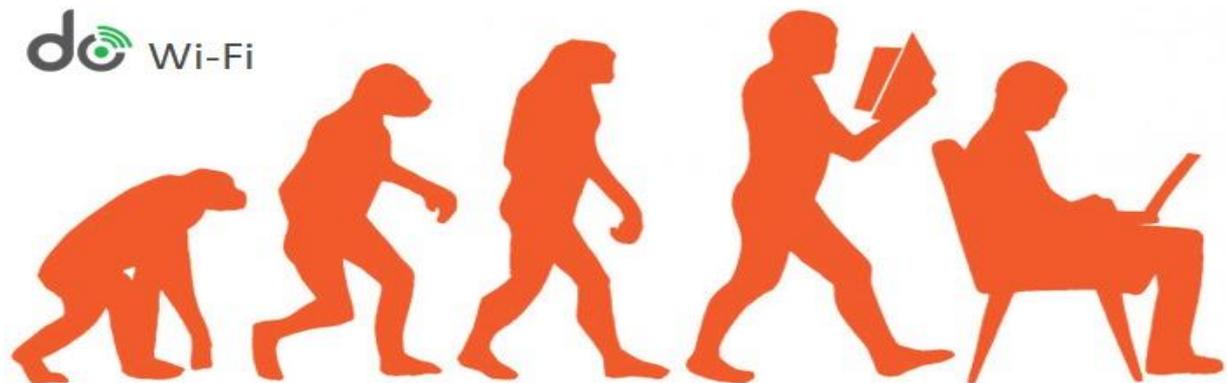
- We invest in the areas we serve
- Our customers’ money stays in the areas we serve



Our Customers

Everyone who uses the Internet is our potential customer! Our customer is the 9-year-old that plays Mine craft and the 65- year-old grandma who stays in touch with her family on Face-book. Our customer is the online gamers, the tech-dependent, and anyone who expects the best, working technology. We know our customers expect a superior product that is fast, reliable, convenient and cost effective.

History



“do” Wi-Fi is a growth oriented company headquartered in Mulund, Mumbai. Over the years, we have enjoyed a reputation for continued innovation to meet the communication needs of its customers.

“do” Wi-Fi has built a high quality Wi-Fi network that delivers quality services. As a full-service provider, “do” Wi-Fi offers an array of services, including high-speed Internet access and high definition programming. We strive to meet the demands of today, and we are committed to providing state-of-the-art products and service to our customers.

“do” Wi-Fi began operations in 2014 and expanded by operating a wireless system. We continued to expand our operations and currently operate wired and wireless internet services.

In 2017, “do” Wi-Fi obtained its ISP licence approval for “Class B” into fibre optic data services providing state-of-the art fibre optic data connections and commercial grade digital service to businesses, organizations and multi-unit facilities. Since then, we have expanded our fibre optic services to the areas of Navi Mumbai, GOA and rest of Maharashtra.

“do” Wi-Fi provides superior customer service, bill generation and fulfilment of our customer accounts. We offer local technical staff to maintain and service our customers 24/7. Both our technical staff and customer service representatives have standing longevity of service and believe in what they do. They work extremely hard to provide our customers with the highest quality of service. “do” Wi-Fi believes in its people and the need for satisfied customers. Our business is alive and growing and has plans to continue this expansion throughout the future.

The principals of “do” Wi-Fi has a long history of working together with the core management team located in Mumbai. The experienced management team knows the importance of being a part of the local areas we do business in. Today, “do” Wi-Fi provides complimentary free Wi-Fi services to Political wards, schools and Political legislative assemblies in our service areas.

“do” Wi-Fi appreciates each and every one of our customers. We strive to continue to provide you with the high quality Wi-Fi services that you deserve and expect. We welcome your comments or concerns in order to better service you, our customer.

